



Anderson Hills

PEDIATRICS

NEWS & UPDATES

We have a few key updates and reminders that we would like to ensure we pass along to you and your family.

HAPPY HOLIDAYS FROM AHP!

AHP knows the importance of spending quality time with family and friends during the holiday season. Please keep this note as a reminder of the holiday office hours we have scheduled for the remainder of this year and the beginning of 2018.

- 11/23 Thursday:** Both offices closed in observance of Thanksgiving
- 11/24 Friday:** Anderson Open **8:00 am - 2:00pm** / **Amelia office closed**
- 12/24 Monday:** Anderson Open **8:00 am - 12:00pm** / **Amelia office closed**
- 12/25 Monday:** Both offices closed in observance of **Christmas**
- 12/26 – 12/29 Tuesday- Friday:** Anderson Open / **Amelia office closed**
- 12/27 Tuesday:** Anderson Open / **Amelia office closed**
- 12/31 Monday:** Anderson Open **8:00 am - 12:00pm** / **Amelia office closed**
- 01/01 Monday:** Both offices closed in observance of New Years
- 01/02 Tuesday:** Normal business hours for Anderson & Amelia office

PATIENT PORTAL UPDATES

We are starting a new policy that re-assigns the patient portal to your child when they turn 18 years of age. You will receive a notification via email letting you know that we will automatically be unlinking your child from your Linked Account due to him/her being of age (18 Years). Please direct your son/daughter to provide their own email address for their portal account.

PRESCRIPTION REFILLS CHANGES

We recently published a notice regarding prescription refill changes coming in January 2019. As of January 1st, we ask that all general refills are requested through your pharmacy. We are continuing to explore how refill requests will be handled for controlled substances. Stay tuned for future updates.

PLEASE BRING YOUR INSURANCE CARD

We need to have the most accurate insurance card on file for your child. Please have it available and with you at every visit to ensure we have your information correct in our system.

HOW ARE WE DOING?

After your visits, you may receive a patient survey requesting information regarding your experience. Please complete the survey. We will use your feedback to make improvements.

FLU IS HERE!

We have recently seen positive cases of flu in our offices. It is not too late for your child to be vaccinated. Call us today to schedule an appointment. We also encourage you and your family to wash your hands frequently to prevent the spread of flu.

WE ARE YOUR MEDICAL HOME

As the medical home for your child's medical needs, we're always here when you need us: 24/7, 365 days a year – including evenings, weekends and holidays by appointment.

*From everyone at Anderson Hills Pediatrics,
Thank you for trusting us with your care!*